

From the Desk

of CEO Geri Forbes



As we enter the fall season, I would like to share a “by the numbers” look at the past year here at WhidbeyHealth.

- **93%** The fill rate for all positions at WhidbeyHealth, including having hired 10 new providers by the end of 2018.
- **137** The number of new employees hired at WhidbeyHealth so far this year.
- **35,282** The number of patients who visited the Primary Care clinics this year so far.
- **166** The number of babies born at WhidbeyHealth Family Birthplace as of the first week of September.
- **0** The number of device-related infections at WhidbeyHealth Medical Center for 3.5 years.
- **2** The number of new Diagnostic Imaging tools added to WhidbeyHealth Medical Center’s radiology department. Included is the “Symbia EVO Nuclear Medicine” camera system, a computed tomography imaging system that maximizes patient comfort and allows us to capture images of difficult-to-move patients without transferring them from the gurney. The other is the “Mammomat Revelation,” a 3D mammography system designed for early breast cancer detection.
- **70%** The percentage of votes garnered to pass the continuation of the EMS levy in August. We are extremely grateful to the voters of Whidbey Island, who understand

the importance of this levy for continued Emergency Medical Services. (See back cover for more.)

- **5981** The number of ambulance runs made by WhidbeyHealth EMS so far in 2018.
- **750** The number of computers used daily within the WhidbeyHealth system.
- **200** The number of computer programs used to support operations for patients, employees and customers.
- **3** The number of major updates performed on vital software programs used in the WhidbeyHealth system.
- **649** The number of flu shots issued to WhidbeyHealth employees last flu season.
- **50** The number of Hospice patients served by WhidbeyHealth Hospice Care each month.
- **3** The number that identifies the third and final phase of the building project that began with a groundbreaking in the Fall of 2016. “Phase 1” was the construction of a new parking lot and helipad; “Phase 2” was the successful construction of the new inpatient wing. Now, “Phase 3,” concludes with the renovation of pre-and post-operative care rooms, as well as a new pharmacy and health education center.

These numbers tell a story. As we continue to measure and monitor our progress, we keep our eye on the ever-changing drivers in today’s healthcare climate. Our focus remains on critical issues such as technology, affordability, a healthy population, new payment and delivery models, performance improvement and patient care satisfaction.

We will continue to assess our progress by the numbers, while we promise to provide you with the highest level of healthcare with compassion and respect.

Geri Forbes

WhidbeyHealth Lifeline Services

Did you know that the Fall Detection/Auto Alert Buttons are widely used for anyone who may have balance issues or have a risk or a history of falling? Learn more about Lifeline to protect yourself or someone you love from tragedy.

Call 360.331.2344 to find out more.

Or visit www.whidbeyhealth.org/serviceslifeline.

