

October 9, 2017

The regular meeting of the Board of Commissioners of the Whidbey Island Public Hospital District was called to order at 7:05 am by Board President, President Wallin. Present were President Wallin; Commissioner Fey; Commissioner Cammermeyer (Excused Absence); Commissioner Anderson; Commissioner Blankenship. Also present were Chief Executive Officer, Geri Forbes; Chief Financial Officer, Ron Telles, Chief Nursing Officer, Lisa Sanford; Chief Quality & Transformation Officer, Linda Gipson; Chief Human Resource Officer, Cindy Paget; Chief of Staff, Dr. Nicholas Perera; General Counsel, Jake Kempton and several other hospital staff.

Points of Order

President Wallin stated the meeting will be audio and video recorded today. President Wallin stated there were no points of order for Consent Agenda.

Consent Agenda

Commissioner Fey made a motion to approve the Consent Agenda and the vouchers as presented, seconded by Commissioner Blankenship. Motion carried. Vouchers audited and certified by the auditing officer as required by RCW 42.24.080, and those expense and reimbursement claims certified as required by RCW 42.24.090, and have been recorded on a listing which has been made available to the Board. #217295 to #218399 and #3778 to #3787 in the total amount of \$10,363,977.77 with Capital equipment vouchers in the amount of \$515,076.70, motion carries therefore the vouchers are approved for payment in the amount of \$10,879,054.47

General Public Comments

- None

Nursing

Lisa Sanford, CNO

- Awaiting data from on our Patient Satisfaction scores.
- Linda Gipson, Cindy Paget and Lisa Sanford are working on a Patient Experience Program for staff. Staff could use more training on how best to work with patients to insure good experiences at WhidbeyHealth.
- Several new RN's have been hired in the ED & OR.
- Nurse leaders will be teaming up with Chris Gleason from Quality Process Improvement to make sure we are survey ready. The survey will begin at the end of October.
- Beth Laurine, Interim ED Manager has done a lot of great things in the departments. Working on team building, process improvement and work flow through the ED and ED documentation.

Quality & Patient Safety

Linda Gipson gave a Quality update.

- Chris Gleason is the new Process Improvement Coordinator.
- We are doing well in our nurse sensitive quality indicators. Current focus in Medical Staff is sepsis, severe sepsis and mortality from severe sepsis.
- We are completing more Safety and Intelligence reports. These reports are of any inappropriate or quality concerns people may have.
- In January 2018 Commissioner Fey & Linda will be presenting a presentation on the quality and improvement plan.
- We have no reduction in reimbursement that we can anticipate for 2018 for any of our providers based on the movement we made in the MIPS system. Linda

thanked Becky Harless, Andria Heggeness, and Heidi Saunders for their hard work with this system.

- Linda also thanked Dr. Langrock & Dr. Rangel for being actively involved in helping with WhidbeyHealth's Opioid Prescription Monitoring Program and reducing the amount of opioids that are prescribed for patients.

Quality Committee Dashboard Report – QRTLY

- Next Dashboard Report will be January 8th.

Medical Staff Report

Chief of Staff Report: Dr. Nick Perera, Chief of Staff reported the following:

- November Chief Nominations
 - Chief of Surgery, Chief of Medicine and Chief of Staff Elect
- New Medical Staff
 - Mr. Brian Sheufelt, CRNA, Anesthesia
 - James Bauer, MD Obstetrics and Gynecology
 - Mr. Seth Grisham, PA-C, Family Medicine

Dr. Nicholas Perera presented the following policies and protocols for approval.

- Revised Laboratory Reflex Testing Protocols

Commissioner Fey made a motion, seconded by Commissioner Anderson to approve the Revised Laboratory Reflex Testing Protocols as presented. Motion carried.

Dr. Nicholas Perera presented the following Credentialing and Bylaws for approval.

- Revised Orthopedic Surgery Privileges

- October 4th Pandemic Flu Drill. Geri Thanked Lead Medic Chris Tumblin, Infection Control Nurse Colleen Klamm and Employee Health Nurse Jake McKee. The drill will continue October 6th, 9th, 11th & 12th.
- Infection rate at WhidbeyHealth's low. We continue to push for 0%.
- Construction is going well. We have moved forward with the staining of the floors in the old ICU and old Labor & Delivery areas. We are in the process of finalizing the purchase of a new hood for the Pharmacy.
- WhidbeyHealth will be opening its doors for trick or treating from 4:00pm-5:00pm. Sherri Anderson will be representing WhidbeyHealth by passing out candy at Fort Casey on October 28th.
- Falls Prevention Awareness Day is September 22nd. We are partnered with Washington State Falls Prevention Coalition. WhidbeyHealth paramedic Robert May, Physical Therapist Jennifer Wesley and Emily MacCormick came out to speak to folks about what works for preventing falls.
- WhidbeyHealth Foundation invites the community to participate in its new Volunteer Patient Companion Program. For more information please contact Heather Zustiak at (360) 678-7656 ext. 4246.
- October is Breast Cancer Awareness Month. WhidbeyHealth will be placing signage up and down Whidbey Island to build awareness.
- Geri mentioned that she will be attending the WSHA Annual Meeting October 12th -13th in Seattle along with Lisa Sanford and four out of five Board members.

Finance:

Ron Telles, CFO discussed and presented the following financials for August 2017:

- Clinic visits were all up in volume.
- ED has been very stable.
- Patient days are high.
- Monitoring cash flow.
- Increased supply cost for the Pharmacy and will continue.

Board Items

- Beth Stout presented to the Board a presentation on Charity Care. This program offers financial assistance to patients based on income level and family size.

Agenda Items For Next Board Meeting

President Wallin noted for the next Board meeting:

- 1) Next Board meeting will be held Monday, November 13th at 7:00 am.

Adjournment

There being no further business, Commissioner Fey called for a motion to adjourn, seconded by Commissioner Blankenship to adjourn the meeting at 7:45am. Motion carried.