MyWhidbeyHealth Patient Portal Enrollment

Staff will add your email address to your registration, which is part of your medical record, to initiate account creation as a core component of patient care. You will then receive an enrollment email with a link to click on, which expires in 72 hours. The email will come from this email address: WHpatientportal@whidbeyhealth.org and contain instructions for completing your account creation. *Please check your spam/junk folders if you do not find the enrollment email in your inbox.*

Quick Tips for Successful Enrollment

Before you open the enrollment email, please follow these quick tips on the device you are using to ensure compatibility. Ask a friend or relative to assist you.

- Disable pop-up blockers/VPNs
- Disable any password auto-fill software/saved passwords (such as Google autofill, Samsung Pass, iCloud Keychain, or Password Apps)
- Ensure you are on the correct Portal Log-in page. The URL is: http://mywhidbeyhealth.org.
- Use a supported device that is the most up-to-date version available: computer, laptop, cell phone, MHealth App, and/or browser. Google Chrome and Safari are preferred.
- Clear your browser cache and history.
- Ensure your computer/laptop or mobile phone doesn't have any security settings that would prevent it from accessing the portal URL.
- Check your spam/junk folder for the enrollment email if it is not found in your inbox.

Example Enrollment Email:

From: WHpatientportal@whidbeyhealth.org <WHpatientportal@whidbeyhealth.org>
Sent: Tuesday, December 9, 2025 2:40 PM
To: Merida Testpatient <mtest89@hotmail.com>
Subject: Welcome to MyWhidbeyHealth!

Dear MERIDA,

Thank you for choosing WhidbeyHealth for your healthcare needs. You are receiving this email to enroll in the MyWhidbeyHealth Patient Portal.

Please read these instructions thoroughly to successfully complete your enrollment.

Step 1. Click on the one-time link provided below to access the login page for the MyWhidbeyHealth Patient Portal. Your temporary credentials will be automatically filled in for your convenience on the sign in page.

Step 2. Select the SIGN IN button. You will then be prompted to create a unique username, password, and secret questions.

Important Note: *Please do not select the create account button. After you have used this link in this email, and created your own password and username, it is recommended that you save this URL: https://mywhidbeyhealth.org in your browser for easy access to the log in page. After you create your own username and password, the link below will become obsolete and should not be used again.*

I**f you require any assistance, please contact your Primary Care Clinic and ask to speak with a Patient Registrar, or you can contact our Medical Records department at (360)678-7656 ext. 6402.**

Thank you and have a wonderful day!

Click here to sign in.

Click on the link in the email to begin.

You will be directed to the MyWhidbeyHealth log-in page, which opens in a new tab, with a generic username and password filled in. <u>DO NOT</u> click on Create Account.

Click on the Sign In button.

You'll be directed to a new screen to create your login credentials.

Create your username, password, and security questions.

Usernames must meet the following criteria:

- Contain no more than 50 characters
- Contain at least 4 characters
- Contain at least 2 numeric characters
- Not contain any spaces
- Not start or end with a period
- Not contain the following characters: !'"*/:;<=>?\^{|}~

Passwords must meet the following criteria:

- No more than 12 characters
- At least 4 characters
- At least 2 numeric characters

It is recommended that you store your username and password and answers to your security questions in a secure location for easy access.

Click Submit

You'll be directed to a new screen to accept the Portal User Agreement.
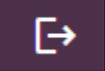
Click Accept

If you select "Decline," your portal account will not be created.

You have now completed account creation and have access to MyWhidbeyHealth.

Notes

- After you have successfully completed account creation, delete the enrollment email from your email inbox.
- Save the portal URL "mywhidbeyhealth.org" in your browser for easy access, or use the MHealth App for future portal log-ins.
- You can reenable any password managers or autofill software such as Google Autofill, Samsung Pass, or iCloud Keychain for regular use.
- When you have completed using your portal, ensure you log out using the log out button at the top right of your screen.

Thank you for choosing WhidbeyHealth for your healthcare needs!