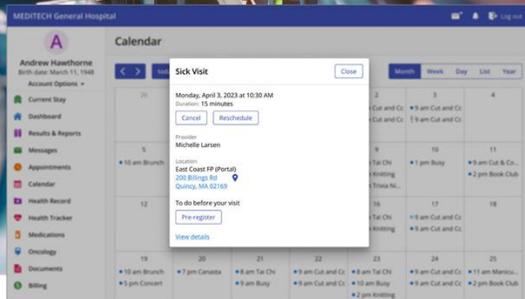# How MyWhidbeyHealth Works for You

AVAILABLE AT YOUR CONVENIENCE
We understand your time is valuable. The MyWhidbeyHealth patient portal makes time-consuming tasks simple... a few clicks, and you're done.
- Access health information online, versus over the phone or in person
- Request appointments
- Pre-register for scheduled appointments
- Request prescription renewals*
- Download your records.

YOU CHOOSE THE WHEN AND WHERE
Access to the portal is on your schedule, whether at home or on the go.
- Easily access your portal from a mobile device -- Simply download the MHealth App from the Apple and Google Play stores and log in using your portal credentials
- Manage information 24/7, without waiting

KEEP THE MOST IMPORTANT PEOPLE IN THE LOOP
You can connect with your providers and keep your family informed at the same time.
- Exchange messages with your provider between visits*
- Give authorized family members access to your health information*

Limitations apply, contact your Clinic for more information.

View Records at Your Convenience

HEALTH INFORMATION
Lab and exam results

Allergies and conditions

Immunizations

Medications, including renewals

Visit history

Discharge instructions

Health summary

Pathology Results

Scanned Documents

ALLERGIES AND MEDICATIONS
Medications

Allergies and Conditions

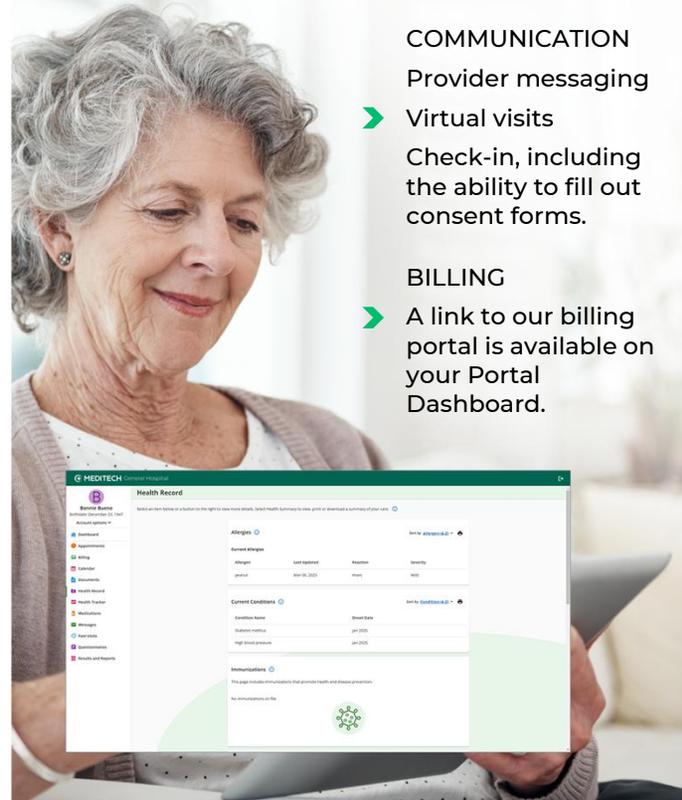Immunizations

Medications with Instructions

APPOINTMENTS
Appointment requests and self-scheduling capabilities

Visit information, such as instructions and directions

COMMUNICATION
Provider messaging

Virtual visits

Check-in, including the ability to fill out consent forms.

BILLING
A link to our billing portal is available on your Portal Dashboard.

FAQs: You Have Questions, We Have Answers

WHERE DOES MY HEALTH INFORMATION IN MYWHIDBEYHEALTH COME FROM?
All of the information in the portal comes from your WhidbeyHealth Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible.

HOW DO I ENROLL IN MYWHIDBEYHEALTH?
As a core component of patient care staff will ask for a valid email address and add it to your registration. When your account is set up, you will receive an enrollment email with a link which expires in 72 hours. *Please check spam/junk folders if you do not find the enrollment email in your inbox.*

Please follow these instructions:
1. Click on the link in the email
2. It will take you to the MyWhidbeyHealth log-in page, with a generic username and password filled in: **Click the SIGN IN button. (Do not click create account)**
3. The next screen prompts you to create your username, password, and security questions.

PROTIP: Bookmark the Portal webpage URL https://mywhidbeyhealth.org in your browser or use the MHealth App for future log-ins.

DEVICE SPECIFICATIONS
For the best user experience when accessing the Portal, we recommend a Windows 10+ device (PC or Laptop) running the latest version of Google Chrome as the users' default browser. Microsoft Edge and Mozilla Firefox are also supported. Safari is recommended for Apple/iOS devices.
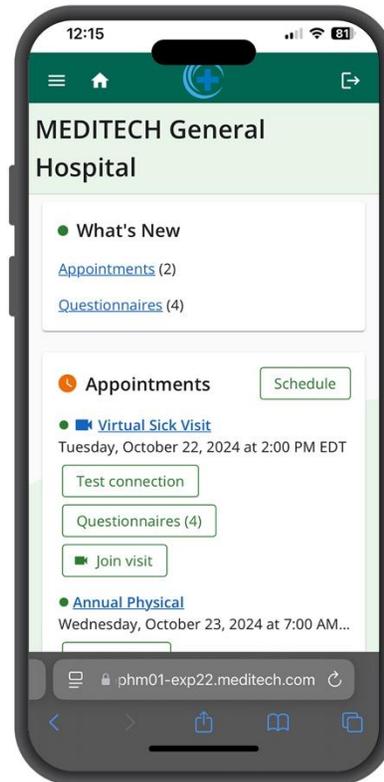
Self-Enrollment is Easy

Existing Patients:

➤ **Visit** our website: https://mywhidbeyhealth.or

➤ **Click** on Create Account

➤ **Fill** in your last, name, first name, date of birth, Medical Record number and email address.

➤ **Access** your email that will contain your username and password.

➤ **Log** into the portal webpage or MHealth App using your temporary credentials to create unique username, password and security questions. Then enjoy full access your records.

If you are not an existing WhidbeyHealth Patient, you will not qualify for an account.

➤ **EXPLORE** THE PORTAL!

Smartphone Friendly

Access *your* health information from *your* phone

MEDITECH General Hospital

● What's New

Appointments (2)

Questionnaires (4)

🕐 Appointments   Schedule

● ◼ Virtual Sick Visit
Tuesday, October 22, 2024 at 2:00 PM EDT

Test connection

Questionnaires (4)

◼ Join visit

● Annual Physical
Wednesday, October 23, 2024 at 7:00 AM...

phm01-exp22.meditech.com

WhidbeyHealth

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Download on the **App Store**   GET IT ON **Google Play**

MyWhidbeyHealth

STAY INFORMED
STAY IN TOUCH
STAY IN GOOD HEALTH

MEDITECH