MyWhidbeyHealth Patient Portal
Shared Access FAQs

What is Shared Access?

Shared Access allows Patients with a MyWhidbeyHealth account the ability to share access to their account with a Proxy, this could be a family member, friend, or caregiver.

How do I share my portal?

You can manage this process directly from your own MyWhidbeyHealth account under **Account Options>Share My Portal>Shared Access.** You will create and send an email invitation to the desired person you wish to share your portal with. Please review Shared Access user guides for instructions.

How do I revoke Access?

You can manage this process directly from your own MyWhidbeyHealth account under **Account Options>Share My Portal>Shared Access**. Select **Edit** under the desired shared access user and then click on **Remove Shared Access**. Please review Shared Access user guides for instructions.

Who can I share my portal with?

Anyone with a valid email address 13 years or older. We recommend a trusted family member, friend or caregiver. Sharing Portal accounts are at the complete discretion of the Patient.

Can WhidbeyHealth staff share my portal for me?

No, WhidbeyHealth staff cannot initiate, manage, or make changes to Shared Access on a patient's behalf. Shared Access can only be managed by the patient through their own portal account.

Does shared access allow the proxy to make changes to my records?

No, Shared Access users cannot make changes to your records.

At what age can a patient share their portal?

Patients can share their portal at age 13.

Are there any forms I need to fill out to share my portal?

No, Shared Access is 100% electronic.